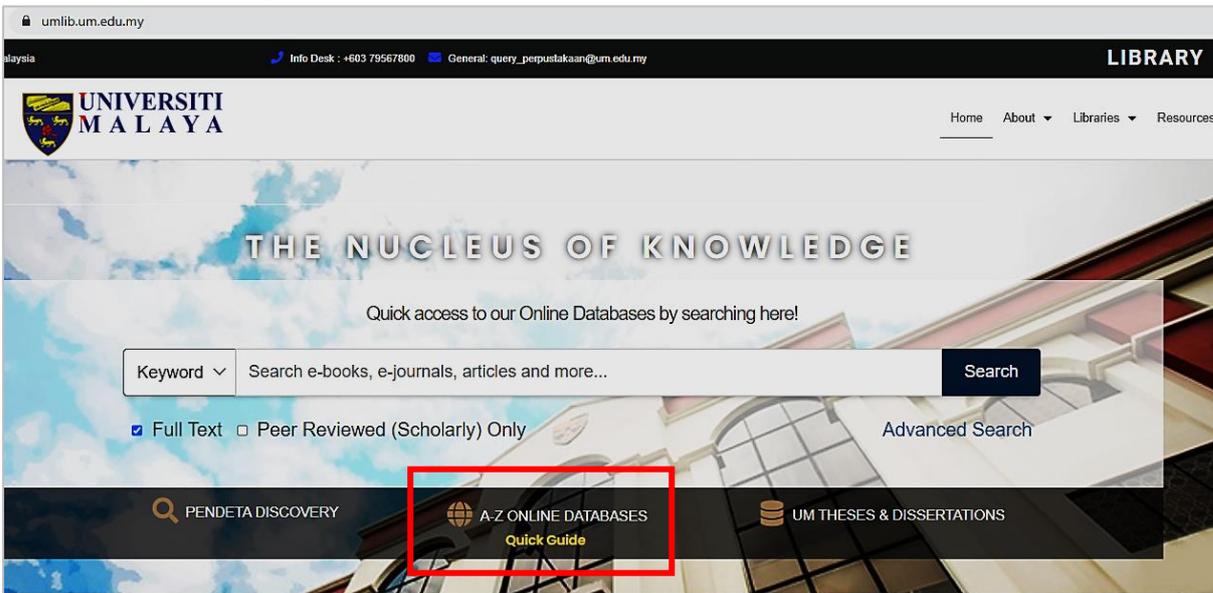


# How to Access S&P Capital IQ via UM Library's A-Z Online Databases Platform

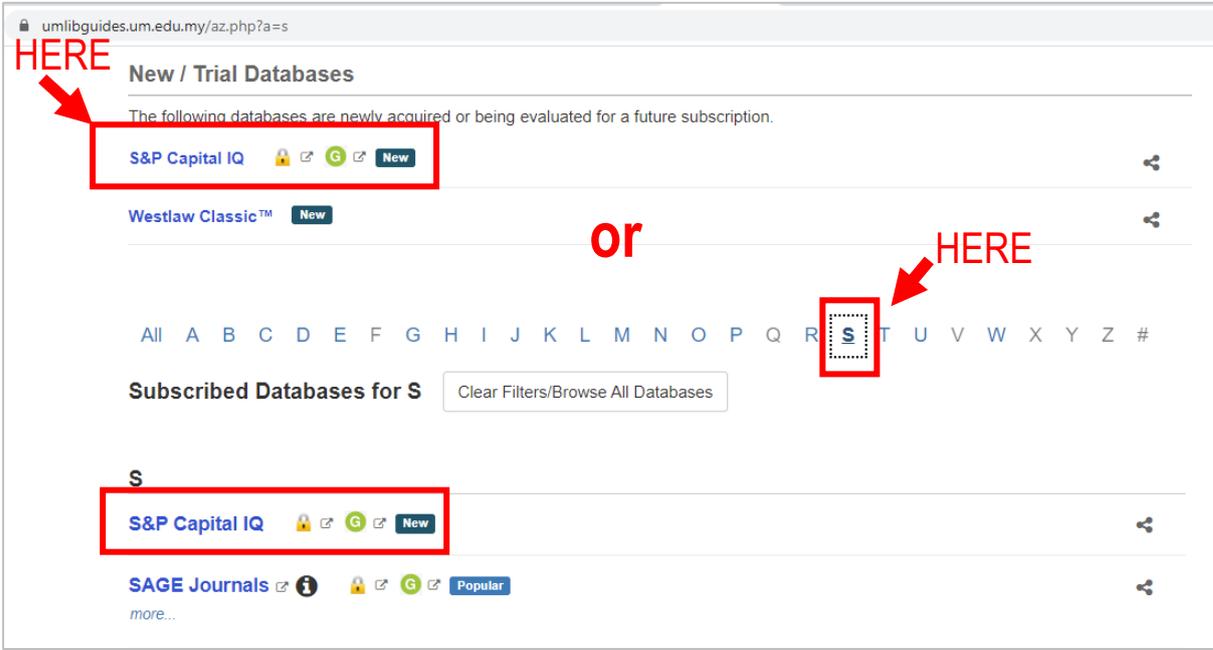
## 1. Access A-Z Online Databases Platform

To access UM Library Online Databases including S&P Capital IQ, go to UM library website <https://umlib.um.edu.my/> & click on [A-Z Online Databases](#)



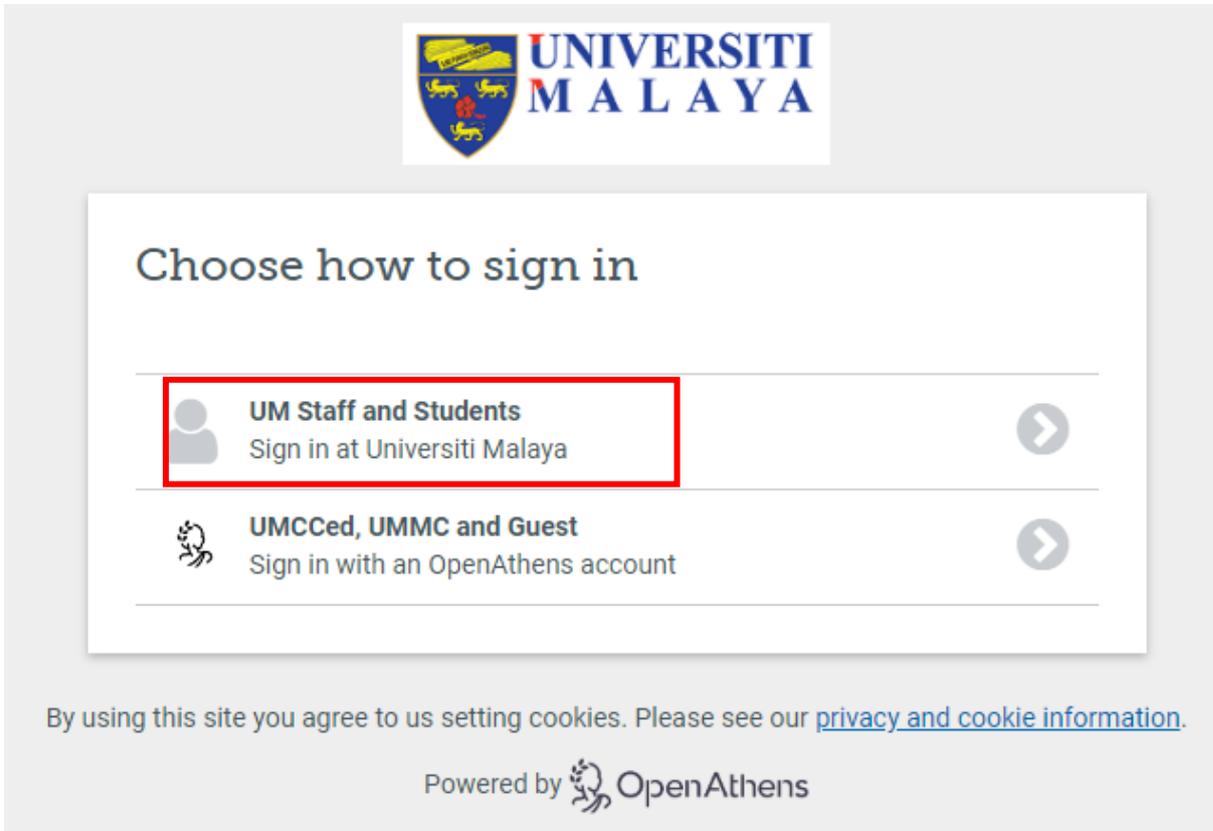
## 2. Access S&P capital IQ via A-Z Online Databases Platform

Choose / click on the **S&P Capital IQ** from the databases list



### 3. OpenAthens & CAS Login

For Universiti Malaya students & staff, please click "UM Staff & Students" to proceed with the CAS login



UNIVERSITI MALAYA

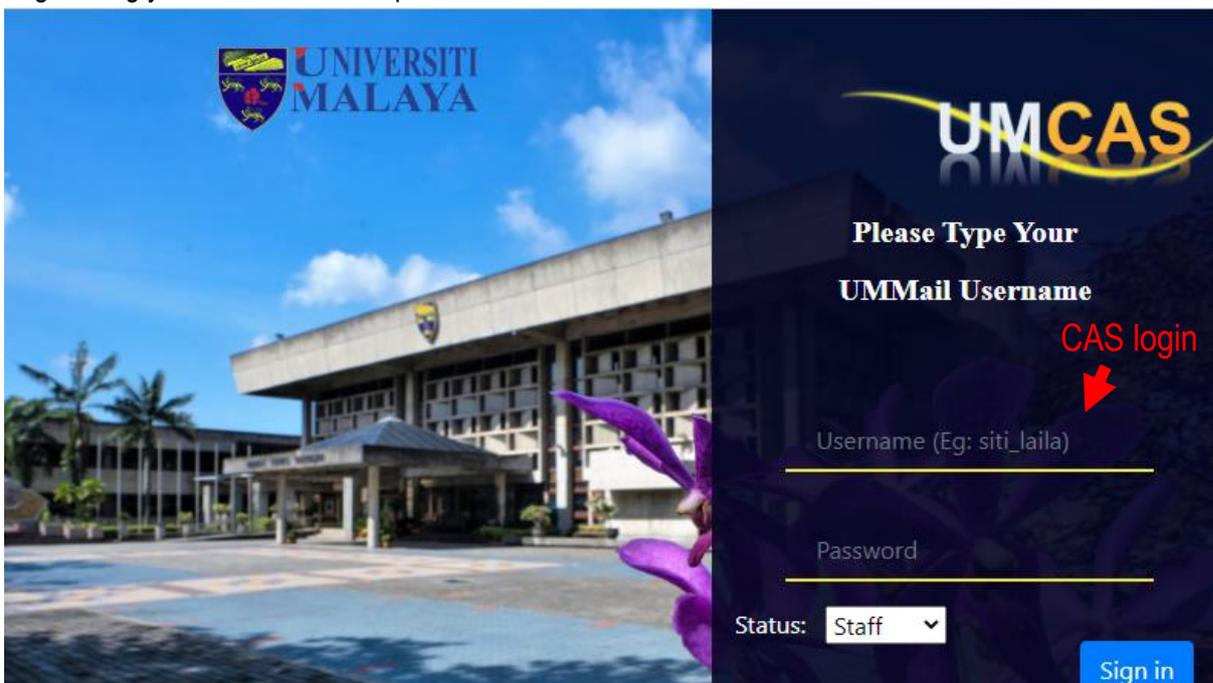
### Choose how to sign in

- UM Staff and Students**  
Sign in at Universiti Malaya
- UMCCed, UMMC and Guest  
Sign in with an OpenAthens account

By using this site you agree to us setting cookies. Please see our [privacy and cookie information](#).

Powered by OpenAthens

Login using your UM mail ID and password.



UNIVERSITI MALAYA

# UMCAS

Please Type Your  
UMMail Username

CAS login

Username (Eg: siti\_laila)

Password

Status: Staff

Sign in

\*Guide : <https://umlibguides.um.edu.my/c.php?q=952881>

4. Register / Log in at S&P Capital IQ platform.

Please register as a **NEW USER** if you not registered yet as S&P Capital IQ user.

You must use **UM mail** to register (@um.edu.my / siswa@um.edu.my).

Please refer to the guide on **S&P Capital IQ Academic Platform Self-Registration**

The screenshot shows the S&P Global Market Intelligence login page. At the top left, it says "S&P Global Market Intelligence". At the top right, there are links for "REQUEST DEMO", "New User?", and "LOG IN". The "New User?" link is highlighted with a red box and a red arrow pointing to it. Below the header, the main heading is "ESSENTIAL INTELLIGENCE: S&P CAPITAL IQ PLATFORM LOG IN". On the left side, there is a login form with fields for "Username" and "Password", a "Remember me" checkbox, and links for "Forgot Your Password?", "Unlock Your Account?", and "Support & Training". A "SIGN IN" button is at the bottom of the form. A red arrow points from the text "Login here if you have registered as S&P Capital IQ user" to the Username field. On the right side, there is a section titled "LOG IN FOR OTHER PRODUCTS" with links for "MARKET INTELLIGENCE PLATFORM", "CREDIT ANALYTICS", "LEVERAGED COMMENTARY AND DATA", "PANJIVA", "RESEARCH ONLINE", and "S&P DOW JONES INDICES". A red arrow points from the text "New user? Please register here" to the "New User?" link.

# S&P Capital IQ Academic Platform Self-Registration

## 1. Account Registration

Click on New User to start the registration.

www-capitaliq-com.ezproxy.um.edu.my/ciqdotnet/login-ss0.aspx?bmctx=202C7940E5B3C784A1D977EF9E24AB0D&contextType=external&username=string&enablePersistentLogin=true&OverrideRetryLimit=0&contextValue

S&P Global  
Market Intelligence

REQUEST DEMO [New User?](#) LOG IN

### ESSENTIAL INTELLIGENCE: S&P CAPITAL IQ PLATFORM LOG IN

Username

Password

Remember me

[Forgot Your Password?](#)  
[Unlock Your Account?](#)  
[Support & Training](#)

SIGN IN

LOG IN FOR OTHER PRODUCTS

- MARKET INTELLIGENCE PLATFORM
- CREDIT ANALYTICS
- LEVERAGED COMMENTARY AND DATA
- PANJIVA
- RESEARCH ONLINE
- S&P DOW JONES INDICES

New user? Please register here

## 2. Submit your Email.

Enter your email address, use ummail e-mail address (um.edu.my / siswa.um.edu.my, then click "Submit."

S&P Global  
Market Intelligence

### REGISTER: S&P CAPITAL IQ PLATFORM

Email address

BACK SUBMIT

Enter your email address

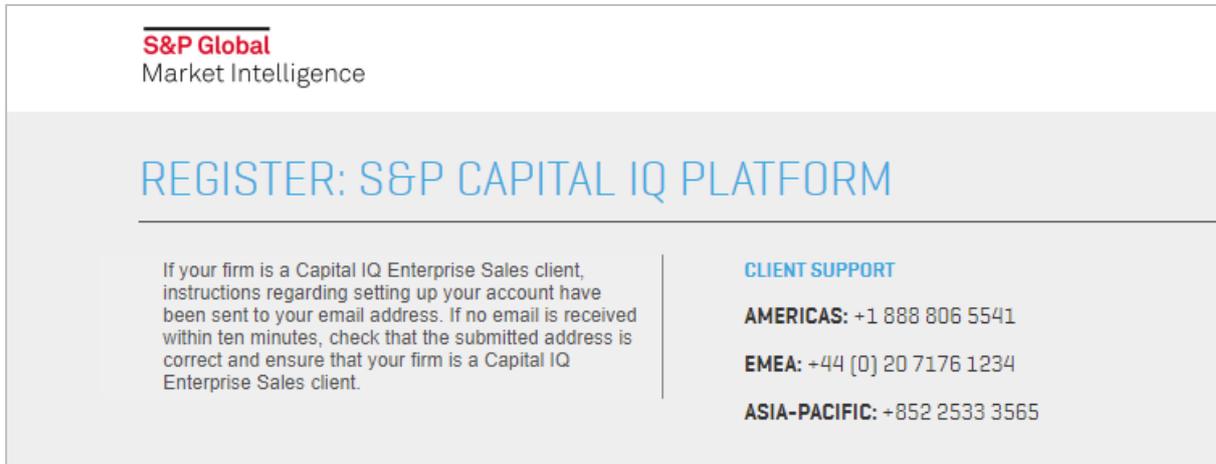
Click here to submit

CLIENT SUPPORT

- AMERICAS: +1 888 806 5541
- EMEA: +44 (0) 20 7176 1234
- ASIA-PACIFIC: +852 2533 3565

### 3. Check your Email

You will be directed to a page that tells you to **check your email** to continue setting up your account.



The screenshot shows the S&P Global Market Intelligence registration page. At the top left is the S&P Global logo and 'Market Intelligence'. The main heading is 'REGISTER: S&P CAPITAL IQ PLATFORM'. Below this, there are two columns of text. The left column contains instructions for Capital IQ Enterprise Sales clients. The right column is titled 'CLIENT SUPPORT' and lists contact numbers for AMERICAS, EMEA, and ASIA-PACIFIC.

**S&P Global**  
Market Intelligence

## REGISTER: S&P CAPITAL IQ PLATFORM

If your firm is a Capital IQ Enterprise Sales client, instructions regarding setting up your account have been sent to your email address. If no email is received within ten minutes, check that the submitted address is correct and ensure that your firm is a Capital IQ Enterprise Sales client.

**CLIENT SUPPORT**

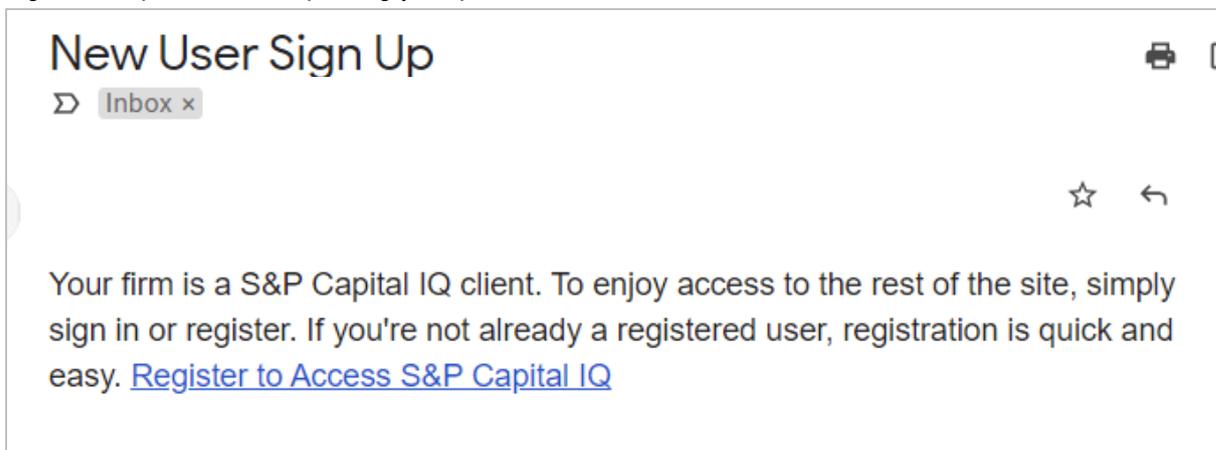
**AMERICAS:** +1 888 806 5541

**EMEA:** +44 (0) 20 7176 1234

**ASIA-PACIFIC:** +852 2533 3565

### 4. New User Sign Up

You will receive an email with the heading "New User Sign Up". Click on the link to continue the registration process and updating your personal information



The screenshot shows an email interface. The subject line is 'New User Sign Up'. Below the subject line is an 'Inbox x' indicator. The main body of the email contains a message about signing up for S&P Capital IQ and includes a blue hyperlink: 'Register to Access S&P Capital IQ'.

## New User Sign Up

Inbox x

Your firm is a S&P Capital IQ client. To enjoy access to the rest of the site, simply sign in or register. If you're not already a registered user, registration is quick and easy. [Register to Access S&P Capital IQ](#)

5. Update Personal Information & Register.

Update your personal information as required and click **REGISTER**

**S&P Global**  
Market Intelligence

## REGISTER: S&P CAPITAL IQ PLATFORM

Please enter all required information.

**PERSONAL INFORMATION**

First Name \*      Last Name \*

Email Address \*      Job Title \*

Work Phone \*

**CANCEL**      **REGISTER**

Fill in the required information

Click here to register

Please check your email for further instructions

**S&P Global**  
Market Intelligence

## REGISTER: S&P CAPITAL IQ PLATFORM

Your account has been setup. Please check your email for further instructions.

## 6. Reset Your password

You will receive an email with the heading **“Welcome to the S&P Capital IQ platform”**.

In the e-mail, click the link **“Reset your password”**.

**Welcome to the S&P Capital IQ platform**

Dear [REDACTED]

**You now hold the keys to essential intelligence.** With the S&P Capital IQ platform, you gain a powerful array of financial data, analytics, and research. This web-based platform combines deep information on companies, markets, and people worldwide with robust tools for analysis, idea generation, and workflow management. How will you put it into action? Your login credentials are included below, so you can get started right away.

Username: [REDACTED]  
Password\*: [Reset your password](#) (Please note: This link expires after 30 days.)  
Account Expiration: [REDACTED]  
User Account ID: [REDACTED]  
Single Sign On Applications\* (if applicable): [REDACTED]

 **Click here to reset your password**

You will be linked to the Password reset page. Enter your password and click **“SUBMIT”**

**S&P Global**  
Market Intelligence

## FORGOT YOUR PASSWORD?

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If your account was locked, it is unlocked now.

Your password must be at least 8 characters long, no longer than 25 characters, contain at least 1 lowercase letter, 1 uppercase letter, 1 number and no spaces. It should not contain the words "password", "welcome", "hello". It should not be one of last 5 passwords. Following special characters are not supported & ; % +.

New password :  
[REDACTED]

Confirm password :  
[REDACTED]

**SUBMIT**

**LOG IN FOR OTHER PRODUCTS**

- [MARKET INTELLIGENCE PLATFORM](#)
- [CREDIT ANALYTICS](#)
- [LEVERAGED COMMENTARY AND DATA](#)
- [PANJIVA](#)
- [RESEARCH ONLINE](#)
- [S&P DOW JONES INDICES](#)

Your password has been successfully changed.

**S&P Global**  
Market Intelligence

## FORGOT YOUR PASSWORD?

---

Your password has been successfully changed.

[LOG IN FOR OTHER PRODUCTS](#)  
[MARKET INTELLIGENCE PLATFORM](#)

### 7. Password Changed/Reset.

You will receive an email on your password changed/reset.

Password Changed For S&P Capital IQ Inbox x

Dear [REDACTED]

Recently, your password has been changed/reset for the below User ID on our system.

User ID: [REDACTED]

New password will be effective for all the below list of applications you are subscribed.

Product Name	Website
S&P Capital IQ	<a href="http://www.capitaliq.com">http://www.capitaliq.com</a>

If you have not initiated or are unaware of this activity, please reach out to our client services team immediately.

Sincerely,  
S&P Capital IQ Team

## 8. Login to Access S&P Capital IQ Platform

Refer to previous step on how to access S&P Capital IQ from A-Z Online Databases.

www-capitaliq-com.ezproxy.um.edu.my/ciqdotnet/login-sso.aspx?bmctx=202C7940E583C784A1D977EF9E24AB0D&contextType=external&username=string&enablePersistentLogin=true&OverrideRetryLimit=0&contextValue

S&P Global  
Market Intelligence

REQUEST DEMO New User? LOG IN

### ESSENTIAL INTELLIGENCE: S&P CAPITAL IQ PLATFORM LOG IN

Username

Password

Remember me

[Forgot Your Password?](#)  
[Unlock Your Account?](#)  
[Support & Training](#)

**SIGN IN**

LOG IN FOR OTHER PRODUCTS

- [MARKET INTELLIGENCE PLATFORM](#)
- [CREDIT ANALYTICS](#)
- [LEVERAGED COMMENTARY AND DATA](#)
- [PANJIVA](#)
- [RESEARCH ONLINE](#)
- [S&P DOW JONES INDICES](#)

Login here if you have registered as S&P Capital IQ user

## 9. You are ready to explore S&P Capital IQ Platform!

S&P Capital IQ

Search Companies, People, Funds, and More...

My Capital IQ Companies Markets Screening Charting Coverage Projects Portfolios Alpha Factors Real-Time Structured Models

### S&P Global Terms and Conditions

\* I have read and agree to the [Terms of Use](#) and have read and understand the [Privacy Policy](#)

If you cannot accept, reach out to [support.CIQ@spglobal.com](mailto:support.CIQ@spglobal.com)

Yes, I would like to receive promotional emails containing essential industry insights, event invitations, and relevant solutions from S&P Global Market Intelligence. (Optional)

**I Agree**

For site Tutorial videos, go to this link below :

<https://pages.marketintelligence.spglobal.com/SPGMI-Curriculum-Video-Series.html>