

Information Security Management System ISO/IEC 27001:2013

SUPPLIER MANAGEMENT POLICY

POLISI PENGURUSAN PEMBEKAL

For PTM Use Only	Version 1.6	Date: 8 th January 2021	
Written By:	Verified By:	Approved By:	
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	(ISMR)		



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Version 1.6

Revision History

No	Date of Change	Description	Page	Version	Approved By
1.	1st October 2014	Remove 'MS' from Front Page.	Front Page	1.1	Dr David Asirvatham
2.	25 th Nov	Inserted TERHAD logo	Header	1.2	Dr David
	2014	Modified policy statements	3		Asirvatham
		Changed title of document from	Front		
		"Security of Supplier	page		
		Management Policy" to "Supplier	and		
		Management Policy"	Header		
3.	3 rd May 2016	Reviewed statement 1.0, 2.0, 3.1,	2	1.3	Dr David
		3.2, 3.3			Asirvatham
4.	25 th July 2018	Change "Garispanduan Pengurusan Kontraktor" to "Garispanduan Pengurusan Pembekal" at Clause 3.4	2	1.4	Asiah Abu Samah
5.	27 th May 2019	Add Clause 3.2, 3.6, 3.7, 3.8 and Appendix A	2-4	1.5	Asiah Abu Samah
6.	26 th Dec 2020	Change words NDA to Non- disclosure agreement at Item 3.3 and 3.8	2&3	1.6	Asiah Abu Samah



1.0 Purpose

The purpose of this policy is to establish a standard for all contractors and suppliers (collectively known as "Service Providers") who provide critical services to UM Centre For Information Technology (PTM) that has a direct impact to the Confidentiality, Availability and Integrity of PTM's information assets and services.

2.0 Scope

The policy applies to all contractors and suppliers (including all their personnel who are affiliated with PTM), and with whom PTM intends to work with or to procure sub contract services, and who provide critical services to PTM.

3.0 Policy

- 3.1 All selection of Service Providers must adhere to the procurement procedure of UM.
- 3.2 For projects that involve financial related system such as Payment Gateways and integration with banking system, project owners must check the financial capability, (regardless of the amount of the project) and PCI DSS compliance status during vendor evaluation process.
- 3.3 All Service Providers selected must sign an non-disclosure agreement if dealing with confidential information and must not in any way, whether directly or indirectly, disclose any confidential information to any third party without written consent from PTM.
- 3.4 All project managers must monitor the progress of work of the Service Providers to ensure that the project timeline is met.
- 3.5 All project managers are advised to manage their projects by following the guidelines Garispanduan Pengurusan Pembekal (UM-ISMS-GL-PTM-002).





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- 3.6 All Service Providers need to comply following matters to ensure the safety of all ICT assets used by them:-
 - 3.6.1 Read, understand and comply with the UM ICT Security Policy;
 - 3.6.2 Identify information security risks and information processing facilities and implement appropriate controls before granting access permissions;
 - 3.6.3 Identify the security requirements before authorizing access or usage to third parties;
 - 3.6.4 Access to UM ICT assets should be based on a contractual agreement;
- 3.7 Project managers must ensure that all security requirements are clearly specified in agreements with service providers. The following items should be included in the sealed agreement:-
 - 3.7.1 The UM ICT Security Policy;
 - 3.7.2 Security Vetting;
 - 3.7.3 Official Secrets Act 1972 Declaration;
 - 3.7.4 Intellectual Property Rights;
- 3.8 In addition to the non-disclosure agreement, those service providers involved in the payment gateways/ moneytary based system solutions need to sign a Letter of Compliance with UM ICT Security Policy as in Appendix A.

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Effective Date : 13th January 2021

Appendix A

COMPLIANCE DECLARATION UM ICT SECURITY POLICY

Name (Capital Letters) :
Identity Card Number:
Position :
Department :

It is solemnly and sincerely declared that:-

- 1. I have read, understood and will comply with the provisions contained in the UM ICT Security Policy; and
- 2. If I breach any of the described provisions, then appropriate action can be taken against me.

Signature :

Date :

ICT Security Officer Confirmation

(ICT Security Officer Name)

On behalf of the Chief Information Office of UM

Date: